

If you ever want to start a heated debate in procurement circles, just start talking about eAuction strategy. While eAuctions are a proven strategy for conducting negotiations, there have been persistent arguments and misconceptions about their efficiency and applicability. It's always worth addressing these questions head-on because the benefits of eAuctions are significant:

#### Lower prices

» eAuctions generally provide savings of >10% compared to previously negotiated prices

#### Time savings

- » Negotiations are conducted simultaneously with all suppliers
- » The full negotiation is typically completed in less than an hour, including extensions

#### Market transparency

- » All bidders receive the same information and are
- » bidding against the same "target"

#### Process improvement

- » Structured and uniform corporate working procedure
- » Bids are only accepted within the system
- » All data and communication are stored in one place and automatically compiled

In order to get the best results consistently, smart eAuction practitioners will vary their strategy depending on the market conditions.

As a long-time expert in eAuctions, Scanmarket has been fortunate to see eAuction usage across many different organizations, categories and market conditions. Even with organizations that have eAuctions as an established negotiation tool, most have barely started to explore all their options with regard to strategy. Most eAuction programs rely heavily on standard reverse auction formats. While this is a good approach for many categories, it is definitely not a once-size-fits-all tool.

Choosing the right eAuction format is entirely dependent on the market conditions you are facing in the category under consideration. The primary factors to understand are:

- » **Number of qualified bidders:** How many bidders are you expecting to participate in your event?
- » Expected bidding approach: Based on your interaction with the suppliers, how aggressive will each be in its bidding approach? Are there specific suppliers that you know, perhaps from RFI and RFP responses/pre-bids, have the ability to bid substantially lower than others?
- » Consistency of specifications and qualifications: Despite efforts to standardize specifications, do some of your qualified bidders have unique capabilities? These can be both positive (superior service) and negative (e.g. suspect quality)

When looking for alternate approaches, be sure to consider using different eAuction formats. In addition to the typical standard reverse auction, every organization should be using Dutch and Japanese auctions in at least some situations.

Dutch and Japanese auctions are both "step" auctions. They differ from standard reverse auctions in that changes in pricing (bids) are driven by the eSourcing platform at specified time increments rather than bidding activity by suppliers.

#### eSourcing eAuction Step Auction CherryDutch™ Japanese The supplier must 1st bid per line closes accept/reject the price the line. \$ is increasing, interval per line within time is decreasing. a certain time interval. \$ is decreasing, time is decreasing. Product/Service 1 **Total Cost** Lot 1 Product/Service 1 Product/Service 1 Product/Service 2 Product/Service 1 Product/Service 1 Product/Service 2 Product/Service 2 Product/Service 3 Product/Service 3 Product/Service 3 Product/Service 2 Product/Service 2 Product/Service N Product/Service N Product/Service N (4) Lot 2 X sec X sec X sec X sec X sec X sec Evaluated on Total Evaluated per product/ \$\$\$ \$\$\$ price Service 00 Product/Service 1 \$\$ \$\$ SUM {1+2+.... N} => 00 SUM {1}, SUM {2}.... \$ One winner SUM {N} => one or 00 more winners Evaluated per Lot

SUM LOT 1 {1+2+....N}, SUM LOT 2 {1+2+....N} =>One winner per Lot

### **DUTCH** AUCTIONS

In a Dutch auction, the opening bid price for all bidders is set (based on pre-bid intelligence) by the auction manager at a pricing level that is **too low** for any bidder to accept. At pre-determined intervals (e.g. each minute), the system will increase the bid price by a moderate increment (e.g. 0.1%). This continues until the first bidder accepts the bid price. At that point, the event closes.

#### Pro's

- » Maximum bidding pressure on participants
- » Fosters FOMO (Fear Of Missing Out) in the supplier community, driving better bids
- » Can be run efficiently as there are no extensions or re-bidding

#### Con's

- » There is no second place; only one bid is received from the suppliers during the course of the event
- » Limited award scenarios based on limited data

#### Best for:

» Scenarios where pre-bid intelligence has indicated that one of the bidders has a significant cost advantage over other bidders

#### Benefit vs. Standard Reverse Auction

» In this scenario in a standard reverse auction, there's no incentive for the bidder with the best pricing to submit their very best bid. Instead, they only need to submit a bid that puts them in first place

## **JAPANESE** AUCTIONS

In a Japanese auction, the opening bid price for all bidders is set (based on pre-bid intelligence) by the auction manager at a pricing level that is **so high** that all bidders will accept. Each bidder is required to signal their assent by accepting the bid in the system. At pre-determined intervals (e.g. each minute), the system will decrease the bid price by a moderate increment (e.g. 0.1%). At each step, the bidder needs to accept the bid to signal their assent. This continues until there is only one bidder remaining who accepts the bid price. At that point, the event closes.

#### Pro's

- » Forces all bidders to participate by accepting each new bid in order to continue
- » More award options due to amount of bidding information
- » Bidding information can be combined with specification differentiation into multiple award scenarios

#### Con's

- » Limited FOMO compared to Dutch auctions
- » Can lead to long events if decrements and time intervals are not set correctly

#### Best for:

- » Scenarios where there is limited expected bidder participation
- » Projects where there are different specifications/ qualifications between he bidders
- » Situations that require extra confidentiality (e.g. public sector)

#### Benefit vs. Standard Reverse Auction

» By continuing the price decrements, bidders must provide their pricing across a broader range than just bids relative to competitors' pricing

# **DUTCH** VS. **JAPANESE**

One easy way to remember the difference between Dutch and Japanese auctions is to focus on what triggers the end of the event:

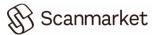
- » Dutch auctions end when the **first** supplier places a bid, "The first one who jumps in the pool"
- » Japanese auctions end when the **last** supplier places (confirms) a bid, "The last one to get out of the hot tub"

Regardless of which eAuction format you use, it is imperative to execute the project according to a rigorous, structured process in order to deliver the best results.

RFx	Suitability analysis		Strategy selection		eAuction creation		Supplier training		Live eAuction		eAuction evaluation	
Prequalify suppliers	pro	aluate the ocurement mplexity	Evaluate the available eAuction types		Notify suppliers about the upcoming		Select training method		Monitor eAuction  Manage	•	Evaluate eAuctio result	
Collect start prices for eAuction	• An	alyze the arket &	Agree on the eAuction strategy	•	eAuction  Create eAuction	•	Make necessary training preparations		potential supplier questions	•	Give feedback to suppliers	
Information about qualitative		mpetitive uation	Select the eAuction type and		specifications and guidelines		Conduct training sessions	•	Increase supplier activity	•	Share lessons learned	
differences between suppliers	the	ree on e eAuction itability	template	•	Enabled required functionalities							

As you can see, there are multiple options for your eAuction program to incorporate new techniques, approaches and formats. The most important step in any successful eAuction takes place long before the event: understanding the market dynamics and what will drive suppliers to provide you with the very best bid.





Scanmarket is a source-to-contract software provider that develops advanced functionalities in an effortless design. Originating from the needs of the end user, Scanmarket's S2C solution is attuned to meet the needs of the procurement professional. We take ownership of customer success with experts at your fingertips to drive user adoption. Digitalize your upstream procurement functions with technology that is built to be used.